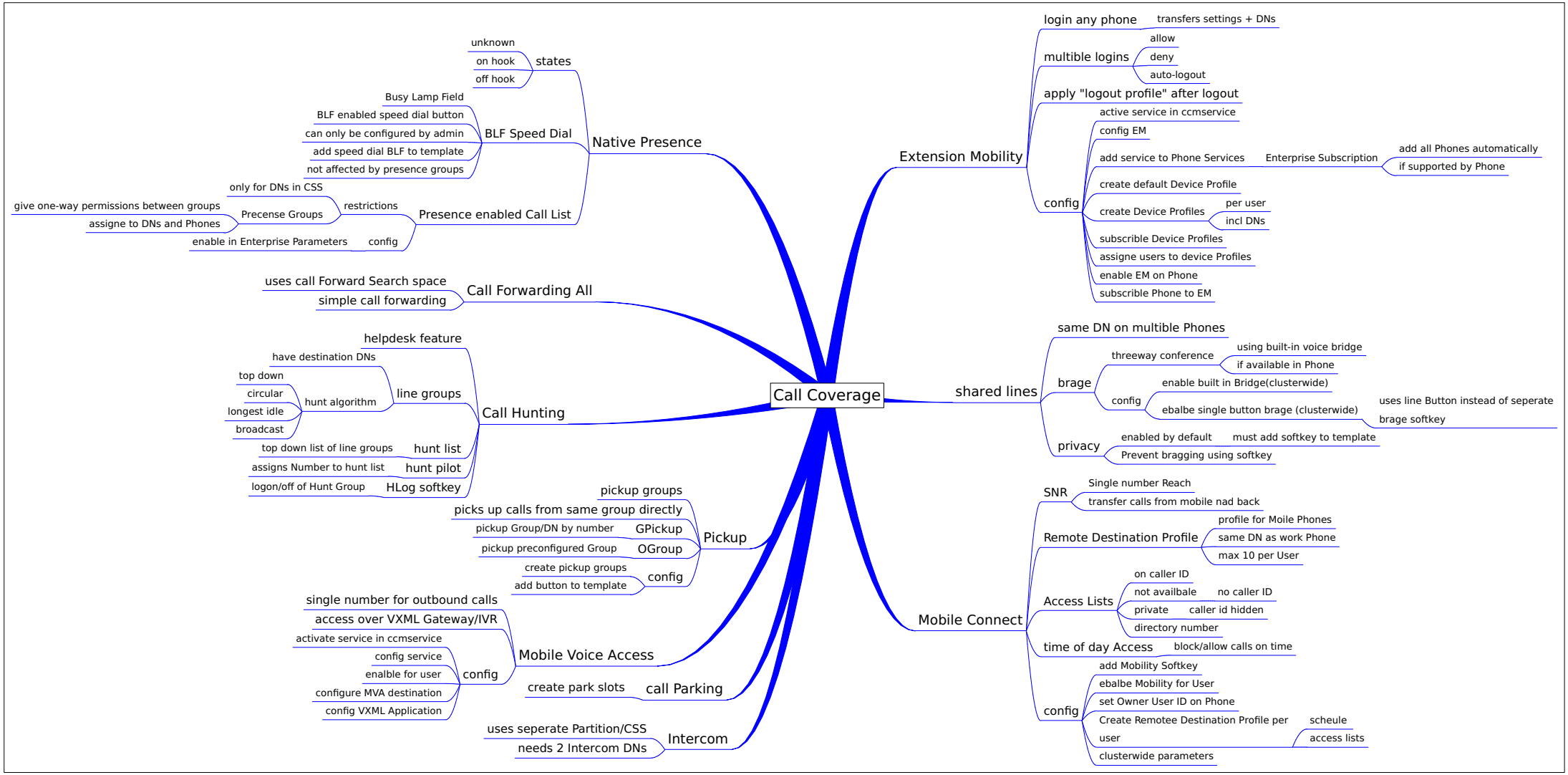
Call Coverage
Native Presence
states
unknown
on hook
off hook
BLF Speed Dial
Busy Lamp Field
BLF enabled speed dial button
can only be configured by admin
add speed dial BLF to template
not affected by presence groups
Presence enabled Call List
restrictions
only for DNs in CSS
Precense Groups
give one-way permissions between groups
assigne to DNs and Phones
config
enable in Enterprise Parameters
Call Forwarding All
uses call Forward Search space
simple call forwarding
Call Hunting
helpdesk feature
line groups
have destination DNs
hunt algorithm
top down
circular
longest idle
broadcast
hunt list
top down list of line groups
hunt pilot
assigns Number to hunt list
HLog softkey
logon/off of Hunt Group
Pickup
pickup groups
picks up calls from same group directly
GPickup
pickup Group/DN by number
OGroup
pickup preconfigured Group
config
create pickup groups
add button to template
Mobile Voice Access
single number for outbound calls
access over VXML Gateway/IVR
config
activate service in ccmservice
config service
enalble for user
configure MVA destination
config VXML Application
call Parking
create park slots
Intercom
uses seperate Partition/CSS
needs 2 Intercom DNs
Extension Mobility
login any phone
transfers settings + DNs
multible logins
allow
deny
auto-logout
apply "logout profile" after logout
config
active service in ccmservice
config EM
add service to Phone Services
Enterprise Subscription
add all Phones automatically
if supported by Phone
create default Device Profile
create Device Profiles
per user
incl DNs
subscrible Device Profiles
assigne users to device Profiles
enable EM on Phone
subscrible Phone to EM
shared lines
same DN on multible Phones
brage
threeway conference
using built-in voice bridge
if available in Phone
config
enable built in Bridge(clusterwide)
ebalbe single button brage (clusterwide)
uses line Button instead of seperate brage softkey
privacy
enabled by default
must add softkey to template
Prevent bragging using softkey
Mobile Connect
SNR
Single number Reach
transfer calls from mobile nad back
Remote Destination Profile
profile for Moile Phones
same DN as work Phone
max 10 per User
Access Lists
on caller ID
not availbale
no caller ID
private
caller id hidden
directory number
time of day Access
block/allow calls on time
config
add Mobility Softkey
ebalbe Mobility for User
set Owner User ID on Phone
Create Remotee Destination Profile per user
scheule
access lists
clusterwide parameters